



Long Term Care Insurance

2020 Consumer Guide



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LONG TERM CARE INSURANCE CONSUMER GUIDE

Welcome

In a survey of Americans ages 30-65, 77% agreed with the statement “I should know more about long term care insurance than I currently do.”

By reading this information and talking with the person who gave it to you, you are taking important steps to preserve your quality of life and your financial future — and your family's — regardless of what the future may hold.

Long term care is extended care that consists of help with activities of daily living (such as dressing and bathing), and/or care needed due to severe cognitive impairment (such as the dysfunction caused by Alzheimer's disease). This care can be received at home or at a facility such as an assisted living facility or a nursing home. This care can be very expensive, and is a great threat to financial security in retirement.

The longer we live, the more likely it is that we'll need extended care before we die. So, a healthy 55-year-old may have as high a risk of needing long term care as an unhealthy 55-year-old, because the healthy person has the longer life expectancy.

Most people underestimate the risk of needing long term care. Leading research¹ tells us that more than half (52%) of Americans turning 65 today will need extended care.

What would happen to your family members — emotionally, physically and financially — if you live a long life and might need care for a few years?

What Does Long Term Care Cost?

True cost is more than dollars and cents

Long term care is expensive, even in some cases where no monetary payment for the care is involved. How is this possible? It's because much of the actual long term care that takes place in the United States today is unpaid. Often referred to as “informal” care, this care is provided by relatives and friends.

However, this unpaid care does have a cost. Although loved ones may be willing and happy to help, the burden of being a caregiver can be great. Long term care can be physically demanding, especially for an untrained caregiver. Emotional costs can also be tremendous. Time spent caring for a parent can add up, taking precious time away from a spouse and children, as well as a job. As a result, there may be a heavy toll in economic terms. Many caregivers end up scaling back their own careers—not only compromising their current income, but also their future financial security.

The question is not whether your loved ones will take care of you if you need long term care; the question is instead, would you want them to have to do it?

Professional Care Costs

According to a comprehensive report published in 2019, the national median cost for either a home health aide or for homemaker services is \$23/hour. The national median for assisted living facilities is \$48,600/year, with a private nursing home room costing \$102,000.² It is important to keep in mind that costs can vary dramatically depending on location. The person who gave you this information can show you exact up-to-date costs in your area.



Smart Buying Tip: Shared Care Can Be Efficient

Spouses or other cohabitants can purchase policies that allow the benefits to be used by either person. These policies not only bring flexibility, but they can also be more cost-effective than individual policies. On a related note: many insurers offer significant discounts to couples/cohabitants who buy identical policies.

How Do People Pay for Professional Long Term Care?

Most long term care is paid by one of the following: personal funds, government programs, or long term care insurance. Personal funds may involve drawing down retirement savings or other assets, using retirement income, or even funds provided by adult children.

Medicare Won't Pay

Medicare health coverage is designed primarily to cover medically-necessary care, skilled care, and some preventative screenings.

The Medicare website itself states, on the page titled *What's not covered by Part A & Part B?*: “*Services that include medical and non-medical care provided to people who are unable to perform basic activities of daily living, like dressing or bathing: Long-term supports and services can be provided at home, in the community, in assisted living, or in nursing homes. Individuals may need long-term supports and services at any age. Medicare and most health insurance plans don't pay for long-term care.*”³ (emphasis added)

Medicaid Is a Payer of Last Resort

Medicaid is a means-tested program. It is designed to provide health care and long term care for the poor. Here's

one of the biggest reasons people don't want to rely on Medicaid: it pays primarily for nursing home care, the kind of care most of us want to avoid!

In the vast majority of states, in order to qualify for Medicaid, an individual is only allowed to have \$2,000 of (countable) assets to her name. Countable assets generally include all investments and assets, with the exception of business property and most primary residences. Legislative reform has made it virtually impossible for an individual (i.e. unmarried, widow or widower) to do the kind of last-minute Medicaid planning which was once commonplace.

Unlike Medicare and Social Security, Medicaid is not a program that we pay into through payroll taxes. Medicaid is funded jointly by general tax receipts of both the federal government and the state government where the applicant resides.

Most people are concerned about the long-term sustainability of government programs, including Medicaid. Speculation abounds that it will become even tougher to qualify for Medicaid in the future.



Smart Buying Tip: Work With Someone Who Represents Multiple Companies

As Abraham Maslow said, "If your only tool is a hammer, everything looks like a nail." Most people will benefit from working with an agent who doesn't recommend the same insurer to everyone. Not only do available plans vary among insurance companies, but premiums for the same type of coverage can vary dramatically. An agent who represents multiple companies can recommend the plan best suited to your situation.

Tax Deductions and Other Incentives

For many years, the federal government and individual state governments have encouraged people to do long term care planning and purchase long term care insurance. There are two primary types of incentives: (1) tax deductions/credits, and (2) Partnership Programs. These are explained on a state-by-state basis in *Tax Breaks and Incentives for Long Term Care Insurance*. Ask the person who gave you this information for a copy.

Basic Policy Design Terms

Daily Benefit – The maximum daily (or monthly) amount the insurer will pay, once you have qualified for benefits.

Elimination Period – Like a deductible, this is the number of days that must pass between benefit eligibility and the



Smart Buying Tip: What to Know About Premium Stability

Modern long term care insurance was a new product in the 1990s. Many early policies have had rate increases, and — now that there is historical data available — insurers have changed the pricing on new policies in an effort to avoid or minimize future rate increases. Regulators and industry experts agree today's policies are priced for much greater premium stability.

start of benefits. This can be either defined in a policy by service day (a day on which you pay for covered services), or by calendar day (no requirement of paid services).

Inflation Provisions – Built-in inflation coverage is an optional benefit (rider) that is either selected (or not) when purchasing coverage. It increases the policy's benefit automatically on the policy's anniversary date, with no action required on the part of the insured, and with no health questions. Other inflation provisions, such as options that can be exercised in the future, are sometimes available.

Benefit Period – When a claim is eligible for payment, the benefit period is the number of years that the policy will pay for covered services, if the full daily benefit were to be used each day. Policyholders who use less than their full daily benefit may find that their policy's benefit period is effectively extended. For example, most policies with a \$300 daily benefit and a 2-year benefit period would pay out for 4 years in the event that only \$150 in daily covered care costs were actually incurred.

Who Buys Long Term Care Insurance, and Exactly What Do They Buy?

It's difficult to discuss typical buyers and their policies, since policies vary so much. However, the information compiled below may be helpful as you consider long term care insurance. It's wise to keep in mind that your best course of action may bear little resemblance to the purchasing behavior of others.

The average purchaser is age 57, with most (78%) purchasers between the ages of 50 and 69. However, many younger people are buying coverage. Seventeen percent of purchasers are under age 50.⁴

The 3 most popular benefit periods are 3 years (50%), 6 years (14%) and 2 years (12%).⁵

A Personal Action Plan

None of us knows for sure whether or not we will need long term care. What we do know is that the care is expensive, and the need can last for years.

What we also know is this: it's smart for each of us to have a plan in place to help pay for long term care. To help lift the burden from the shoulders of our loved ones. A plan to provide money at the most vulnerable time in our adult lives. A plan to help us maintain the retirement that we were counting on—one with dignity and quality of life.



Smart Buying Tip: Linked Benefit Products

- Combination products are available that couple long term care insurance with life insurance products, including annuities.
- You may be able to use the cash value in an existing life insurance, annuity or a qualified pension account to purchase long term care insurance with no additional out-of-pocket expense. And, the transaction may have no tax consequences!

However, having a plan in mind—without taking any action to make it a reality—will be useless when the need for care arrives. To benefit from the knowledge you have just learned, take action now. Call the person who gave you this information, and decide whether or not to purchase long term care insurance.

Taking action now can help ensure that you have the resources to pay for the kind of care you want. In addition, having a plan in place when the need arises will allow you to substantially lift the burden of caregiving off your loved ones. Contact the person who gave you this Guide to learn more about long term care insurance.



Smart Buying Tip: Set Yourself a Deadline

Time is your enemy when it comes to purchasing long term care insurance. The older your age is at the time you buy a particular policy with a particular policy design, the higher the premium. But, more importantly, you must be relatively healthy to purchase long term care insurance, and health can change at any time.

By completing an application now and including a refundable deposit, you can lock in your present state of health and your age. Deposits are totally refundable if you change your mind for any reason, for up to 30 days after a policy is delivered.⁶

It's a great idea to set a deadline for making your decision.

Disclaimer

The information within this guide is provided for educational purposes only and should not be construed as insurance advice. Please consult your licensed insurance professional for advice regarding your specific circumstances.

¹ Health & Human Services, ASPE Research Brief "Long-Term Services and Supports for Older Americans: Risks and Financing" updated Feb. 2016

² Genworth Cost of Care Survey 2019 Summary and Methodology
<https://pro.genworth.com/riiproweb/productinfo/pdf/131168.pdf>

³ <https://www.medicare.gov/what-medicare-covers/whats-not-covered-by-part-a-part-b>

⁴ "2019 Milliman LTCI Survey," Broker World Magazine, July 2019 issue.
<https://brokerworldmag.com/2019-milliman-long-term-care-insurance-survey/>

⁵ Ibid.

⁶ At least a 30 day "free look period" – this can vary from state to state.

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